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[Contact Sciensano](#) [1]

Health advice for members of the public

Sciensano's website contains a comprehensive range of general health information. Start by looking under the [relevant topic](#) [2].

Sciensano does not operate a telephone helpline. We are unable to provide individual clinical advice to members of the public. Please contact your general practitioner.

Sciensano's commitments as a federal organisation

Read our [commitments as a federal organisation](#) [3] in terms of transparency, information quality and clarity, deadlines and accessibility.

Media Enquiries

Journalists wishing to contact Sciensano should call +32 2 642 54 20 (office hours).

Contact point for suppliers

Firms wishing to demonstrate innovative products should [Sciensano's purchasing service](#) [4]

Complaints

If you are dissatisfied with any aspect of Sciensano's services or think that you have been unfairly treated, you can contact our complaints department:

- Sciensano | Quality, (bio)safety & environment | Juliette Wytsmanstraat 14 | 1050 Brussels | Belgium
- or [fill in the complaint form](#) [5]

Whistleblowers

Please read more about our whistleblower procedure on the [Dutch](#) [6] or [French](#) [7] version of this page.

Source URL: <https://www.sciensano.be/en/about-sciensano/contact-sciensano>

Links

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<https://www.sciensano.be/en/health-topics> [3]

https://www.sciensano.be/sites/default/files/commitments_of_sciensano.pdf [4]

mailto:purchasing@sciensano.be?

subject=I%20would%20like%20to%20demonstrate%20innovative%20products%20to%20Sciensano

[5] <https://www.sciensano.be/en/submit-your-complaint> [6] [https://www.sciensano.be/nl/over-](https://www.sciensano.be/nl/over-sciensano/contacteer-sciensano)

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