

Towards care integration for frail, community dwelling older people: the contribution of case management in the Protocol3 projects

Anne-Sophie LAMBERT, Jean MACQ

UCLouvain, Institut de recherche santé et société

Integration of care for frail older persons living at home represent an important challenge. Within the frame of Protocol 3 projects, case management has been tested and evaluated. Results showed uneven effectiveness, and therefore, the need for customization of such a strategy. Concretely, we shed light on modifications of the care trajectories (e.g. the decrease of the emergency department visits, the coverage of the homecare need), for different individual characteristics (e.g. the disability profile, the level of presence of the family carer) and discuss the influence of contextual factors (e.g. the sociodemographic characteristics, the characteristics of first and second line of care).

This presentation will use, as an example, two different contextual realities (i.e. the Northern Brussels and the West Flanders), to show how similar strategies to be effective, must be introduced at different entry points and must adapt their actions to the existing local health system.